

Access Statement For Quality Bed and Breakfast

Introduction

We aim to cater for the needs of all visitors in our home based 5 bedroom bed and breakfast. The following statement is a summary of our provision. If you have any specific questions please feel free to call us and we will endeavor to help.

How to find us

•From the North (Workington, Cockermouth). Take the A595 following the signs for Whitehaven, at the end of the dual carriageway take the 3rd exit on the roundabout, drive for less than ¼ mile and turn left following the signs for the Rose Hill Theatre. Climb the hill passing the Rose Hill theatre on the left until you get to a cross roads approximately ½ a mile from the A595. Take the right hand turning Croft Hill is the third house on the right from the junction.

•From the South (Egremont, Barrow). Take the A595 following the signs for Whitehaven pass 2 turn offs for Whitehaven town centre, follow the signs for Workington, after you pass the petrol station and the 2nd turning for Whitehaven town centre travel for approximately 1 mile until you come to a turn off right with signs for the Rose Hill Theatre (If you get to roundabout you have missed the junction). Climb the hill passing the Rose Hill theatre on the left until you get to a cross roads approximately ½ a mile from the A595. Take the right hand turning Croft Hill is the third house on the right from the junction.

Pre-Arrival

- The main train station is 10 minutes away by car.
- There is a local taxi service that has accessible taxis if required, we can make a booking for you.
- We have a basic website
- You can contact us via phone, or email (details below)

Arrival & Car Parking Facilities

- On Arrival to the property there is an entrance way, no gates are fitted.
- No marked parking bays but there is ample room for all cars to the front of the house.
- The surface is level, flat and gravel.
- We can assist guests with luggage
- There is a local shop (petrol station) 10 minutes walk and pub 20 minutes walk from the Bed and Breakfast

Main Entrance & Reception

- The front door has two small steps 3cm and 7cm high.
- The front door is always locked but we do have a bell in the door canopy which can be reached from 144cm
- The door is 101cm wide
- On entry into our home there is a hallway 110cm by 650cm
 - There is tiled flooring in the hall way with carpet in all other areas of the downstairs

Public Areas - General (Internal)

- Corridors have a good colour contrast and are well lit
- The flooring on all corridors on the ground floor are wood block
- The covering on stairs and upstairs corridors is short pile carpet
- Dog water bowl and food bowl (and food if requested in advance) are available on request
- The breakfast room and residents lounge are on the ground floor

- There are 8 stairs to a small landing followed by a further 2 stairs to a further small landing there are then a further 6 steps to the main landing
- The stairs are 18cm high, 26cm deep, 96cm wide

Public Areas – Downstairs Cloak Room

- Bedrooms have a sink area and are adjacent to a luxury bathroom, private facilities are also available. There is also a public Cloak Room available on the ground floor. Cloak Room access via a corridor 82cm wide 310cm long.
- Door access to Cloak Room 77cm wide
- WC is 40cm high
- WC area is 99cm wide 150cm wide
- Access to sink area 100cm wide
- The basin is semi circular fronted and has clear under space. It is 80cm high.
- All Cloak Room and sink area has a short piled carpet

Restaurant / Dining Room & Lounges,

- Breakfast is served in the breakfast room on the ground floor. There are no steps
- Furniture is flexible and can be moved on request.
- Tables have underspace of 70cm high with various width accesses (legs on each corner).
- Menus are provided in large print and assistance will be available
- Door access to lounge and dining area is 96cm wide

Laundry

- Available by prior arrangement

Shop

- Not available

Leisure Facilities

- Not available

Outdoor Facilities

- Access to garden areas

Conference & Meeting Rooms,

- Available on request

Bedrooms

- There are 3 bedrooms, all on the first. Floor with no steps.

Bedroom 1 (large room)

- Door widths are 80cm wide
- Is a double bedded room
- One access to the bed is 60cm the other side of the bed is 120cm all other routes within the bedroom have greater than 120cm access
- Furniture is moveable on request
- The Beds is 62cm high
- Television with DVD player remote control, (digital TV available)
- Divan beds are provided
- One upright chair (no arms) is provided in the room
- There is sink area in the bedroom
The basin is semi circular fronted and has clear under space. It is 84cm high.
- Fitted short pile carpet on the floor

Bedroom 2 (large room)

- Door width is 80cm wide
- Kingsize bedded room
- There is approximately 50cm between the wall and one side of the bed, all other areas including the other side of the bed have greater than 175cm
- Two upright chairs are provided in the room
- There is a ensuite bathroom directly attached to the room. The door into this room is 76cm wide The basin is semi circular fronted and has clear under space. It is 87cm high. The shower has an entrance 50cm wide the flooring is vinyl
- Bed is 62cm high.
- There is a LCD Digital TV with teletext
- Fitted short pile carpet on the floor
- Good contrast in décor

Bedroom 3

- Door width is 80cm wide
- Twin bedded room
- There is approximately 58cm between the beds other than this there is greater than 75cm all round the bed access. There is an area of 120cm for dressing and washing. All other areas including the other side of the bed have greater than 175cm.
- There is a sink inside the room. The basin is semi circular fronted and has clear under space. It is 84cm high.
- One upright chair (no arms) is provided in the room.
- Bed is 62cm high
- There is a LCD Digital TV with teletext
- Fitted short pile carpet on the floor
- Good contrast in décor

Bathroom and bedroom 4 off a small landing

Bedroom 4

- Door width is 80cm wide
- Double bedded room
- There is approximately 60cm space all the way round the bed extending out to 1.10 metres
- One upright chairs is provided in the room
- There is an ensuite bathroom directly attached to the room. The door into this room is 76cm wide The basin is semi circular fronted and has clear under space. It is 81cm high. The shower has an entrance 55cm wide the flooring is vinyl
- Bed is 60cm high.
- There is a LCD Digital TV with teletext
- Fitted short pile carpet on the floor
- Good contrast in décor

Luxury Bathroom

- with double shower and roll top bath. Access is via a small landing 180cm by 80cm, 76cm wide down six steps from the main landing.

The stairs are 18cm high, 26cm deep, 96cm wide then back up two small stairs one of which is tapered from 24cm to 5 cm the tapered stair is 17cm high the straight stair is 19cm high both stairs are 76cm wide. At the stair level there is a door way with a height of 176cm

- Door width 72cm, inward opening
- Free floor space clear of door is 120cm x 280cm
- The shower cubicle has a step/edge of 20cm high with controls at 120cm
- The bath edge is 64cm high
- The bath has a hand held shower attachment

It has access from three sides

- The basin is semi circular fronted and has clear under space. It is 80cm high.
- The toilet has left side transfer with available free space of 100cm.

The toilet is 40cm high 22cm from the wall.

- Good colour contrast of floors, walls, fittings and fixtures

Bedroom 5 Via a second stair case

There are 7 stairs to a small landing followed by a further 4 stairs to a further small landing there are then a further 6 steps to the main landing

The stairs are 20cm high, 20cm deep, 86cm wide.

- Door width is 86cm wide
- Twin or super king size bedded room
- There is approximately 96cm space all the way round the bed extending out to 2 metres
- One upright chairs is provided in the room
- There is a ensuite bathroom directly attached to the room. The door into this room is 76cm wide The basin is semi circular fronted and has clear under space. It is 84cm high. The shower has an entrance 60cm wide the flooring is ceramic the shower entrance is 21cm from the floor level. The toilet is 40cm high 50 cm from the nearest wall to the side and has clear access from the front and side.
- Bed is 60cm high.
- There is a LCD Digital TV
- Fitted short pile carpet on the floor
- Good contrast in décor
- There is a small kitchenette area in the room with sink microwave oven with grill function and sink
- There is a patio door 73 wide leading to a Juliet balcony which is none load bearing.

Grounds and Gardens

- We have a large enclosed gardens (flower border and lawn) including a small shallow pond and a paddock for residents which is available to sit in (bench available) or to let dogs out if required. It is unsuitable to leave small children unattended as there are uneven surfaces, a pond and an adjacent gully.

Additional Information

- Due to additional cleaning Pets by prior arrangement and exception.
- Mobile phone reception is generally good
- We are able to use the front and back doors in the need of evacuation, the fire alarm rings continuously if evacuation is needed. If

you require more assistance for evacuating please notify us on arrival and we will ensure you are evacuated safely e.g. hearing impairment.

- We are happy to take delivery of hired equipment (please let us know if ordered)
- We are a no smoking building (smoking is allowed in the front garden which has level entry and bins are provided)
- Fridge & Freezer available for chilling drinks available in dining room.

Contact Information

- Address: Croft Hill Quality Corner, Moresby, Whitehaven, Cumbria CA28 8UP
- Telephone: 01946 591169
- mobile 07738397460
- Email: acraymoresby@yahoo.co.uk
- Website: www.crofthill.webeden.co.uk
- Hours of operation: Hours flexible to business, the B&B is our home so occupied 24 hours.
mobile telephone answered 24hours

- Local public transport numbers: Bus 08712002233 Train 01946 692415
- Local accessible taxi numbers: destinations ltd taxis – 01946 63350

Future Plans

- Self catering accommodation planned to start build in winter 2010

Prices and what is included

Prices are £25.00 to £50.00 per person per night and include a full English breakfast or substantial continental breakfast; prices include all taxes and service charges. A £20 or 25% of the total bill whichever is the greater non refundable deposit is payable on booking with cash or cheque or card, credit card are subject to a 2% charge. The remaining balance payable on arrival. All damages must be paid for and there is a £100 cleaning bill for smoking in the rooms

We welcome your feedback to help us continuously improve if you have any comments please email acraymoresby@yahoo.co.uk